



CAPITAL GUARDIANS

The Longevity of Support Coordination

NDIS Capacity Building Coaching

Contact details

Su Mei Tan

t 03 9005 5711

f 03 8677 9255

m 0455 776 621

e sumeit.tan@capitalguardians.com



Support Coordination

- + 4th largest category spent on in the NDIS
- + Larger than Assistive Technology





Building Capacity

Support Coordination is...

- ✦ A time limited support.
- ✦ Usually likely to be removed or reduced in the next plan.
- ✦ NOT meant to be case management



How to build capacity in support coordination

Give choice and control

Encourage clients to contact providers directly

Encourage clients to source their own supports

Allowing clients to take the lead



Supports that build independence

Informing clients about the reality of the longevity of support coordination

Involving informal supports

Strength based support

Tips for providers

Work with an end in mind.

Support coordination is not meant to last for a long time.

Funding is very likely to decrease greatly or negated in subsequent plans.

The longevity of the role comes from having a big client base and getting constant new referrals.

